

**RULES FOR ACCOMMODATING GUESTS WITH PETS
AT THE COSMOS COLLECTION IZUMRUDNY LES HOTEL COMPLEX**

1. General Provisions

- When checking into the hotel complex with a pet, the guest (hereinafter also referred to as the "Owner") is obliged to read these Rules for Accommodating Guests with Pets and to sign the Guest Registration Card, confirming their agreement with these Rules.
- The hotel complex accepts only small breed dogs and cats as pets, with a height at the withers (the highest point of the back) of no more than 30 cm and a weight of up to 6 kg.
- No more than two pets may be accommodated in one hotel room, except in cases previously agreed with the hotel complex administration.
- Accommodation with pets (dogs and cats) is permitted only upon presentation of standard veterinary documents (a veterinary passport or a certificate from a veterinarian) with a record of all vaccinations administered.
- Before booking a room, the pet owner must inform the hotel complex administration of the breed and weight of their pet and take into account that special rooms of certain categories are designated for guests staying with animals.
- The accommodation of individuals with disabilities and their service animals (guide dogs), as well as the temporary presence of animals from special police units, is permitted in the hotel complex without additional charge.
- The hotel complex administration reserves the right to determine the possibility of a pet's accommodation in a hotel room and to refuse accommodation without providing reasons, including for pre-booked stays.
- The hotel administration reserves the right to terminate the agreement with a guest staying with pets without a refund of the booking cost in cases of violation of these Rules for Accommodating Guests with Pets, as well as in the case of aggressive or noisy behaviour by the pet, or if it causes substantial damage to the property of others.

2. Obligations of the Pet Owner to the Hotel Complex

- A guest staying with a pet undertakes to ensure compliance with sanitary and hygienic standards in the room and on the hotel complex territory.
- The Owner must have a special mat or a special cage for the pet. The Owner must have a special litter tray for the pet.
- The Owner must have special feeding bowls for the pet.
- On the hotel premises, dogs must be kept exclusively in a muzzle and on a leash or in a special cage. Decorative breeds are allowed to be kept on a leash or in the Owner's arms.
- The Owner is obliged to ensure quiet during their stay in the hotel complex with a pet.
- Full responsibility for the pet, its behaviour and any potential damage to the property of the hotel complex, property and health of third parties, rests with the guest (the pet Owner). In the event of such damage, the guest is obliged to fully compensate for it.
- The Owner assumes full responsibility for addressing matters related to the pet's feeding, grooming, and walking.
- The Owner is fully responsible for cleaning up after their pet's waste.
- The Owner bears full responsibility for any possible damage to hotel property caused by their pet. In the event of property damage caused by a pet, the Owner is obliged to compensate for the damage according to the Price List in effect at the hotel complex at the time of the Owner's stay. In cases of property damage that necessitate the room being closed for repairs or additional cleaning, the pet Owner is obliged to pay the amount

- equivalent to one day's room rate for the downtime.
- The Owner assumes all risks towards the hotel complex and third parties related to and arising from the behaviour of their pets, as well as the duration and conditions of their stay in the hotel's room stock.
 - Walking pets is permitted only in specially designated areas. Walking pets in any other areas of the hotel complex, including children's playgrounds, outlet areas, the forest zone, as well as the hotel complex lawns, is strictly prohibited.

3. Restrictions Imposed by the Hotel Complex Administration on Accommodation with Pets

It is prohibited to:

- Feed pets from crockery belonging to the hotel complex.
- Allow pets to use hotel beds and armchairs for resting.
- Leave pets unattended on the hotel complex premises or in the hotel room in the absence of a special cage.
- Wash pets in room shower cabins, baths, any swimming pools located on the premises of the hotel complex, or use hotel towels, sheets or other bed linen for pet hygiene.
- Groom pets in the hotel room or on the hotel complex premises.
- Take pets into restaurants, bars, bathhouses, children's playgrounds, the children's club, the hotel's fitness and wellness centre, or any other public areas.

Sincerely,

Cosmos Collection Izumrudny Les Hotel